



Vision Statement

To be the model for excellence in Motor Vehicle Services

Mission Statement

To promote motor vehicle safety for our citizens by delivering secure, effective and professional motor vehicle services, and to achieve public trust and confidence in the quality and integrity of those services

Core Values

Integrity

We work with the highest standard of integrity and honesty. Our products and service require us to deliver secure and valid documents all the time, at the right time.

Respect for Employees

Our most important asset is our people. We will provide an environment that fosters teamwork, encourages career development and recognizes the contributions of all individuals.

Creativity

Our environment is constantly changing, so we must be creative in our solutions and our approaches. We make meaningful change to improve our services and create value for those we serve.

Exceed Customer Expectations

We work to meet or exceed our customers' expectations. We recognize that in addition to our traditional customers, each of us has internal customers that must be provided for in an effective, efficient and timely manner.

Accountability

We are accountable for what we say and do. We say what we mean and do what we say. We pursue excellence and quality in everything we do.

Personal accountability: The rest of the MVC Team relies on you fulfilling your commitment.